

អង្គការមូលនិធិក្តីសង្ឃឹមនៃកុមារកម្ពុជា



for Cambodian Children  
A community-based care organisation

# QUARTERLY REPORT

# 2023

October – December



*Group photo between staff and the HIRO RIDER at HOPE Community Centre.*

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# TABLE OF CONTENTS

MESSAGE FROM IN-COUNTRY DIRECTOR	1
HOPE FOR CAMBODIAN CHILDREN FOUNDATION	2
AIM:	2
VALUES:	2
HfCCF's CORE VALUES:	2
PIE CHART	3
Number of Children attending HOPE's Community Programs	3
Percentage of Children attending HOPE's Community Programs	4
Total Quarterly Expense on HOPE Community Programs	5
COMMUNITY ASSISTANCE	6
SKILLS-BASED TRAINING	11
PREVENTION MOTHER-TO-CHILD TRANSMISSION	13
COMMUNITY CHILD EDUCATION DEVELOPMENT	16
COMMUNITY EDUCATION	18
EARLY LEARNING CHILDCARE EDUCATION	21
UNIVERSITY SCHOLARSHIP	23
A COPY OF THE LETTER TO SPONSOR	29
COMMUNITY SPORT	30
ADMINISTRATION AND FINANCE	32
MAINTENANCE, GROUNDS TEAM, AND SECURITY	34
HOPE MEETINGS AND PARTNERSHIP RELATIONSHIPS	36
IN CONCLUSION	38



# ABBREVIATIONS

<b>HfCCF:</b>	Hope for Cambodian Children Foundation
<b>CCWC:</b>	Commune Committee for Women and Children
<b>MoFA</b>	Ministry of Foreign Affairs and International Cooperation
<b>MoSVY:</b>	Ministry of Social Affairs Veterans and Youth Rehabilitation
<b>DoSVY:</b>	Department of Social Affairs Veterans and Youth Rehabilitation
<b>MoEYS:</b>	Ministry of Education Youth and Sport
<b>MoU:</b>	Memorandum of Understanding
<b>BEST:</b>	Battambang Education Support Team
<b>PoE:</b>	Provincial Department of Education
<b>CAC:</b>	Cambodian Advisory Committee
<b>DoLVT:</b>	Battambang Department of Labor Vocational Training
<b>Dol:</b>	Battambang Department of Immigration
<b>DoT:</b>	Battambang Department of Taxation
<b>WCCC:</b>	Women and Children Consultative Committee
<b>PMTCT:</b>	Prevention Mother to Child Transmission



## MESSAGE FROM IN-COUNTRY DIRECTOR

In mid-September Mr Grahame Lewis, the Australian Chair visited us for our weeks as part of his yearly visit. Grahame spent time visiting the many families and children under HOPE's variety of community programs. He also had a valuable and informative meeting with Dr Sou Sanith and Mr Puth Try.

On the 17th of October the HIRO Riders rode from Bangkok Thailand through to us in Battambang. Their welcome party at our community centre was a real testament to the value placed upon this organisation for their efforts and for the money they raise for HOPE.

During one song being sung by a variety of community students there was not a dry eye in the audience.

Our long-term volunteers Kathie and Karen arrived on the 16th October. This year they brought a friend, Margaret. Kathie, Karen and Margaret worked tirelessly assisting all departments of HOPE's. I feel they did more within our education programs. During their visit in 2022 they meet a family that were living in appalling unsafe circumstances. Without hesitation Kathie and Karen donated the money to social welfare so that a new small basic home could be built for this family. This year they go to visit that family living in their new home.

Jenny McAuley our Australian Deputy Chair, her son David and Jessica Feary visited Battambang in early November 2023. David planned and attended a successful reunion with most of the senior kids from a time gone by when HOPE was a residential care centre. They have all grown up, moved on and many married with their own families. Jenny, David and Jessie also spent quality time at our community centre. David was our Director some years ago when HOPE was an orphanage. David spent time reviewing our current community programs and reflecting on the differences between HOPE as an orphanage and now in its current day format.

In October I returned to Australia, all part of my time sharing between our Community Centre in Battambang and spending time at home with my family and friends in Australia.

Mr Puth Try continues to be a valuable supporter and adviser to HOPE. Sothoern and I would be lost without him. We are very lucky to have him.

Also, a shout out to Jane Armstrong and Kathie Graham who are continually reviewing and correcting our social media announcements and other important documents. Thanks so much ladies.

We have a total of 33 staff working at our Community Centre, except for me the other 32 are all Cambodian nationals. Having fewer numbers of foreigners working at FNGO's is part of a new government push here.

Peter.



Hope for Cambodian Children Foundation Inc.  
An Australian - Cambodian Partnership.

# HOPE FOR CAMBODIAN CHILDREN FOUNDATION

## AIM:

Hope for Cambodian Children Foundation (HfCCF) was first established in 2006 to provide a safe, healthy, happy, productive and friendly environment for all children and staff so that the children could grow healthy and receive an education and where, and when possible, be reintegrated to live back within their communities. HfCCF has evolved into a community-based care facility, which supports poor, vulnerable and disadvantaged children and families in their communities with food, hygiene materials, emotional support, health care, education and vocational training.

## VALUES:

Poor and disadvantaged children and families are the most important members of our organisation. Guided by this principle, HfCCF recognises that professional, committed and dedicated staff are essential to achieve its aims. Consequently, HfCCF values the contribution, talent, abilities, potential and skills each person and employee may bring to the organisation. HfCCF values each staff member irrespective of religion, race, gender or cultural heritage in its adherence to its non-discrimination policy.

## HfCCF's CORE VALUES:

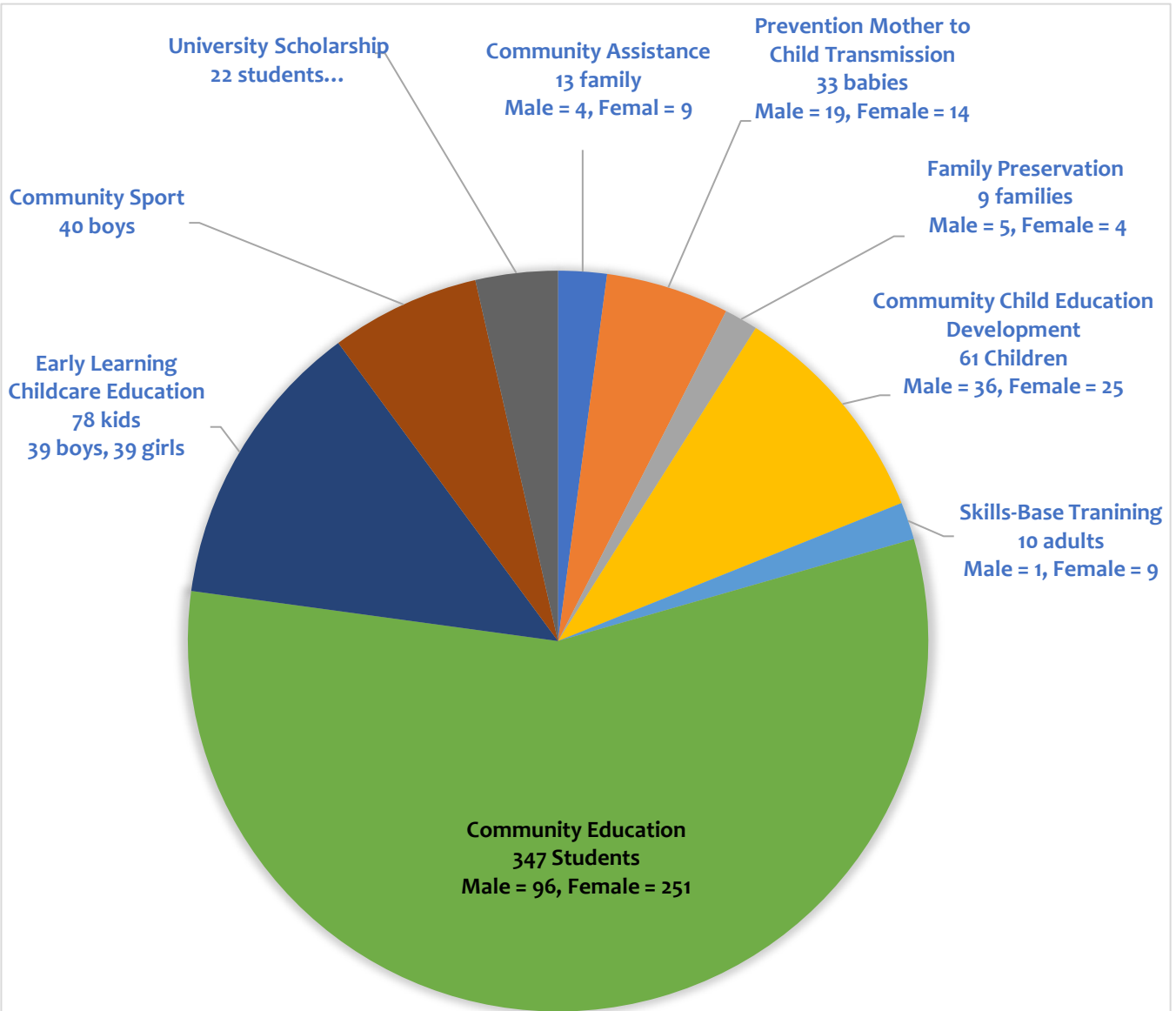
**Professional   Commitment   Dedication   Talent   Ability   Potential**



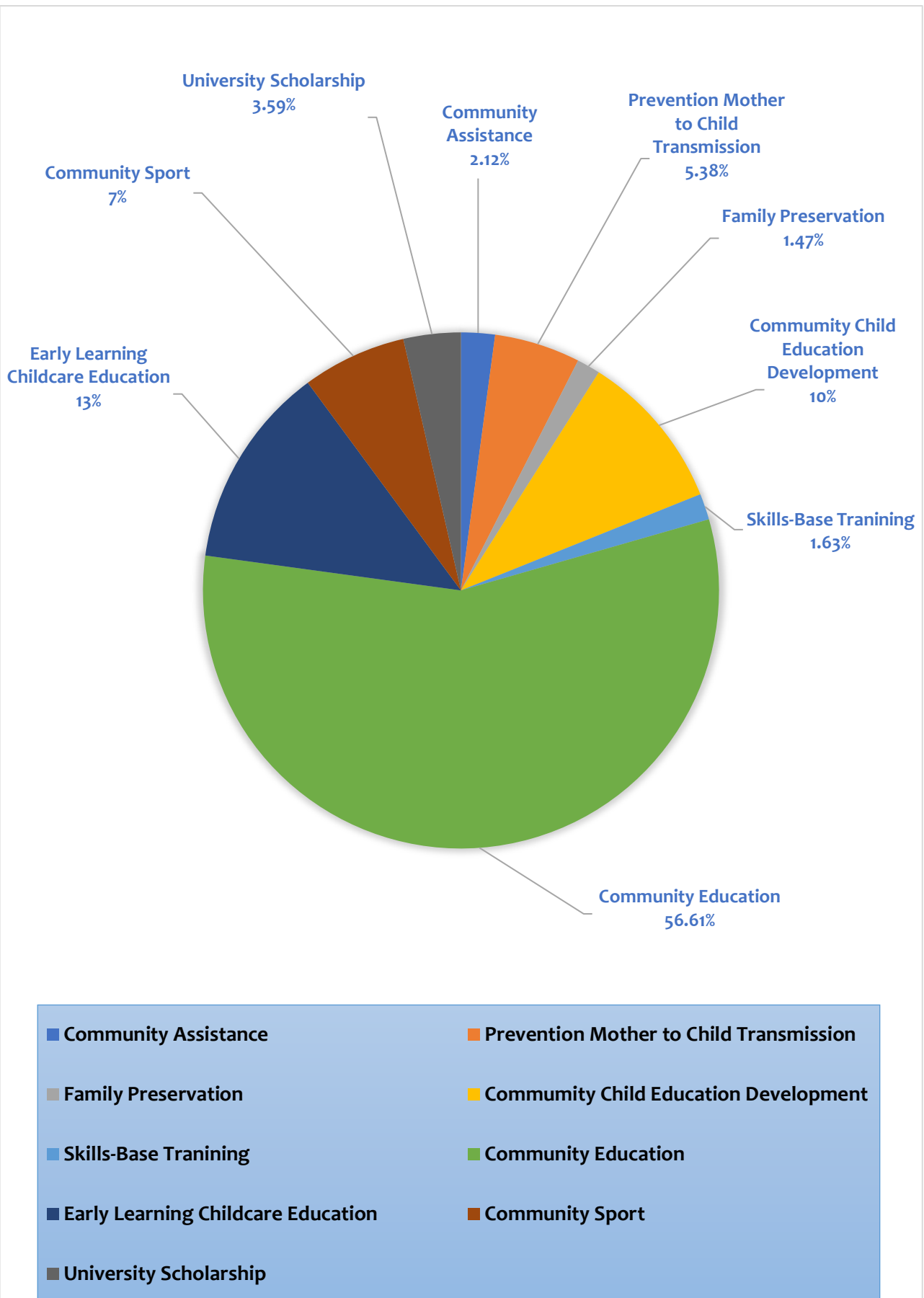
Hope for Cambodian Children Foundation Inc.  
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# PIE CHART

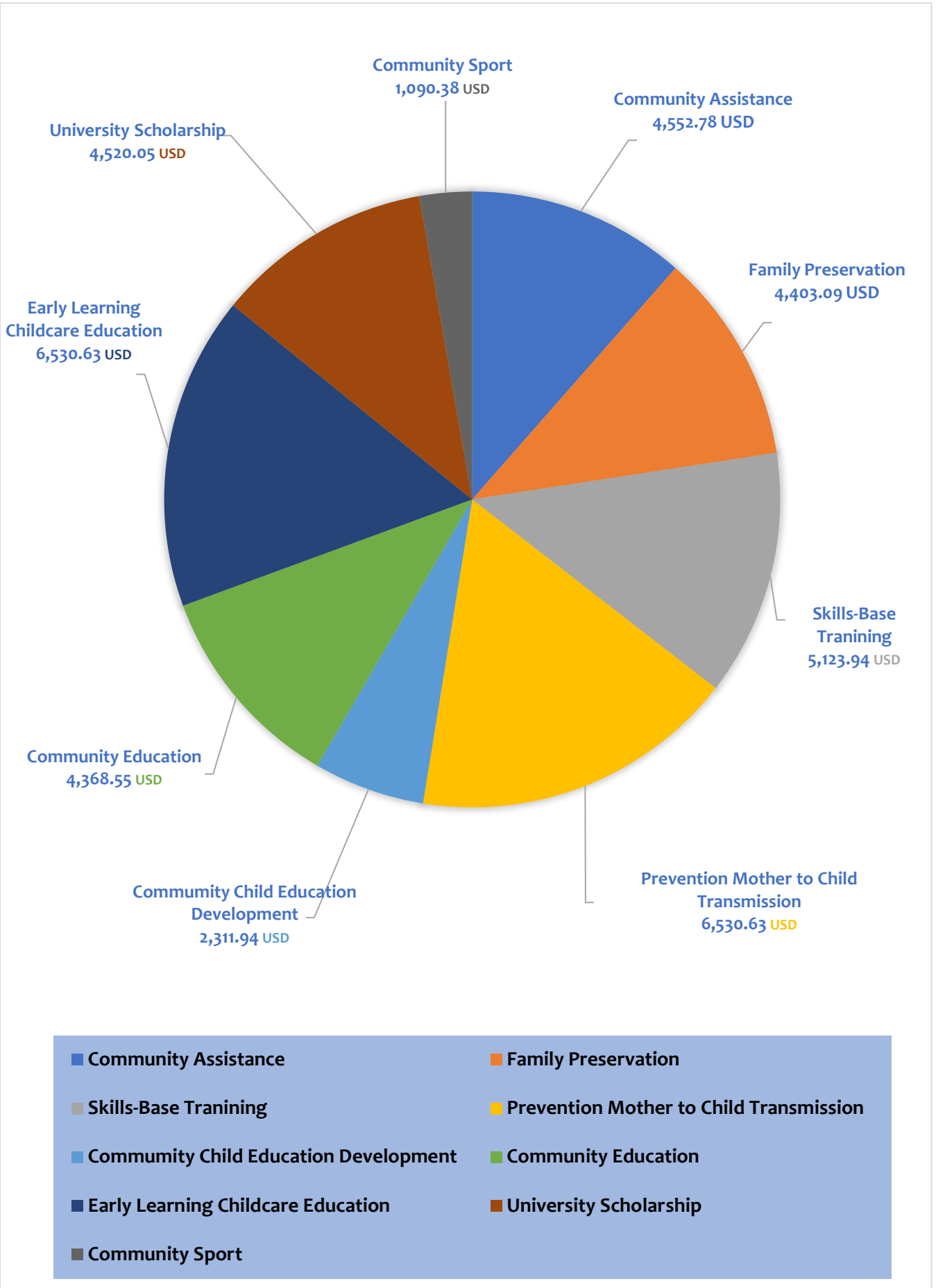
## Number of Children attending HOPE's Community Programs



## Percentage of Children attending HOPE's Community Programs



## Total Quarterly Expense on HOPE Community Programs





# COMMUNITY ASSISTANCE

During this quarter, we had 13 cases; 4 males and 9 females are under this program.

- HOPE contributed some money to the Department of Social Affairs Veterans and Youth Rehabilitation (DoSVY) for the Water Festival in Battambang.
- As requested from the Commune Committee for Women and Children (CCWC), HOPE supported food, clothing, school materials, and one toilet to vulnerable families in Battambang.
- HOPE, together with Kunteu 1 Commune and NGO partner (M'lup Russey), built one house in Banan district for one grandmother and her three granddaughters. Kunteu 1 Commune contributed a small parcel of land and our NGO partner contributed a small amount of money.







## FAMILY PRESERVATION

Currently, there are nine families under this program.

Hope for Cambodian Children Foundation (HfCCF) has been providing monthly support to children, youth and families together with the Department of Social Affairs Veterans, the Youth Rehabilitation (DoSVY) and the local Authority Commune Committee for Women and Children (CCWC). Together we visit, monitor and advise families on any issues that need to be addressed and strengthen the shortcomings by providing rice, hygiene materials and some money. We encourage the families to support the child's learning, to monitor the health and safety of the children and their families, and to get help from a service person close to home when a problem arises.

Last month, one young teenage girl failed her grade 12 exam in high school. HOPE and its' partners, the social workers and the local authorities needed to work together in a face-to-face discussion with the family to find a suitable alternative plan to determine the direction the young girl needs to take to continue her studies. The problem is that Touk Rai Meas' family, her mother, stepfather and siblings, do not support her to continue to study no matter what skills she learns. Department of Social Affairs, Veterans and Youth Rehabilitation (DoSVY), the Commune Committee for Women and Children (CCWC), the Social Workers and Tai Meas have requested for her mother to give her the last opportunity to apply for a Beauty Salon course in Battambang. We need to determine whether the resource situation of the case can involve and receive services in collaboration with a partner organization or the private sector. We will then make a specific plan to determine the start and end date, along with what resources to include in this case. This case is a bit difficult to solve because the family is not supportive of our organization. The mother is limited in raising her daughter, as well, she is not thinking about the future of her daughter and she only wants money immediately. The issue we worry about is that the stepfather has a lot of influence on the whole family and, because her mother loves him so much, she does not pay much attention to her daughter.

We are working with partners, authorities and civil society organizations and philanthropists to share responsibility for what they already have to strengthen the structure that the authorities have and to function well. We want everyone to have ownership to avoid dependence.

We have observed that all of our cases are functioning as normal by providing food and a safe study environment for the students except for the above case that we are processing and working hard to resolve the issue.





## SKILLS-BASED TRAINING

Currently we have ten adult students under the Skills-Based Training program. This program is a pathway for the teenagers to become independent in their future with many skills that they have learned.

- **Vehicle Detailing**

One young adult who was studying vehicle detailing has finished this program in December. He has gained a lot of experiences and skills in this trade and has completed the course. He earns a good salary and lives with the business owner. He receives three meals per day and accommodation. HOPE is very proud of his success because he tried so hard to learn this skill and become independent.



- **Beauty Salon**

One teenage girl who is working at a beauty clinic in Poi Pet has completed her internship and has left our program in December. She has gained a lot of experience and skills which she has learned from the business owner. She now lives with the business owner and earns a very good salary. HOPE is very proud of her for trying so hard to learn these new skills from the clinic owner so that she can now become independent.

Sangkat Ratanak requested to HOPE to support one teenage girl from a poor family to study at a beauty salon in a private shop at Boeung Chhouk Market. HOPE will accept the teenage girl from the Family Preservation Program, TOUK Ria Meas to study beauty salon.



- **Sewing Class**

Currently, there are seven women from our community studying under this program. During this quarter, one woman left our program. Five women who have studied for 9 months, have learned 21 styles of clothes and two women who have studied 6 months, have learned 16 styles of clothes. All women are studying hard and they pay attention to the class and ask a lot of questions to the teacher when they don't understand something.

HOPE plans to increase the number of teenagers to at least 15 to study different skills that will allow them to support themselves after they complete the course. After they complete the course, HOPE is considering to support starting a small business and investing in other materials as a final package. This will go into a small business program in a social welfare project (Small Enterprise Startup).



## PREVENTION MOTHER-TO-CHILD TRANSMISSION

In this quarter, we had 33 babies under this program. HOPE provided 377 cans of milk formula and some travel allowance to the families who live far away from HOPE Community Centre.

All babies are very healthy and the moms and dads took medication and went to the health post centre regularly. Each month, the moms, dads and babies come to HOPE Community Centre to collect the milk formula and to take training from the Senior Nurse from the Department of Health about hygiene and to share information about baby vaccinations, birth control, and other health related issues at the Local Community Health Centre.

We maintain a very good relationship with the Battambang Department of Health and are very grateful to the senior nurses who spend time with us managing the baby's health.









# COMMUNITY CHILD EDUCATION DEVELOPMENT

This quarter, 22 children left the program and 25 new children joined the program so there are 61 children in total. The social workers will do the family assessments for the 25 new children in January 2024. The 25 children will attend grade 1 level at the public school. HOPE supports them with school materials and a uniform.

The children’s family living conditions are under the average level of income. Some parents are working as a construction labor and some parents are selling vegetables at the market. The parents are in strong support of their children’s education and so they send them to school on a regular basis.

The social worker works closely with the Department of Social Affairs Veterans and Youth Rehabilitation (DoSVY), and with Commune Committee for Women and Children (CCWC) to follow up on all families and consult with the families about any issues they might have and to convince the parents to provide their children with a good living environment.





## COMMUNITY EDUCATION

Community Education is a program that provides English and computer classes to students in the community. During this quarter, there were 300 students in English classes and 47 students in computer classes. The program provided quality education to all students and worked with parents to help their children pay more attention to their studies. This program conducted a couple of significant extracurricular activities. One of the activities was collecting rubbish. Our teachers facilitated the students in collecting rubbish inside and outside the HOPE community centre which is a great way for students to learn about the importance of reducing, reusing, and recycling. By participating in these activities, the students learned about the importance of reducing waste, protecting the environment, and making a positive impact on their community. The other activity was an exchange study. This was a great way for students to learn about different classes and improve their English speaking and learning technique.

The program conducted a survey to understand the needs of the students and what HOPE should improve on especially with quality of our teachers. The survey revealed that the students were interested in learning more about technology and they really loved their teacher's teaching techniques.

In late December, we conducted a public speaking contest and a typing speed event. We thought that this would be an excellent way to showcase one's communication and typing skills. The event was held on December 21, 2023. The participants were judged on the basis of their speaking skills, which included their fluency, pronunciation, and clarity. The typing speed test was conducted using Typing Master which is a popular tool for measuring typing speed. The winners of the event were awarded prizes.







## EARLY LEARNING CHILDCARE EDUCATION

This report provides an overview of the Early Learning Childcare and Education Program for the period of October to December 2023. The report aims to showcase the program's progress and significant activities during the last three months.

During the last quarter, 78 kids joined the Early Learning Childcare and Education Program. The program continues to provide quality education, food, and one milk to all of its kids.

On October 27, kids completed their studies at the community centre and continued their education by enrolling in grade one at the public primary school. This is a testament to the program's effectiveness in preparing kids for the next stage of their education.

The teachers organised several activities during the last quarter to enhance the learning experiences of its kids. One of the activities was gardening. It is a fun and engaging activity that can help young kids develop a wide range of skills from planning and planting to watering and weeding. Gardening offers a variety of opportunities for hands-on exploration in a medium that many kids enjoy--dirt. When young kids plant a garden, they experience the satisfaction of seeing their care and nourishment result in a growing garden. The other activity organized by the teachers was a presentation on Dengue fever. To help early learning kids and their parents learn about Dengue fever, our teachers together with nurse Khen provided information on how to guard against dengue fever. It is important for kids and their parents to learn about the symptoms of dengue fever so that they can identify them early and seek medical attention.

The Early Learning Childcare and Education Program continues to make a positive impact on the lives of its kids. The program's commitment to providing quality education, food and one milk per day, as well as its efforts to organise engaging activities, has contributed to its success. We look forward to continuing our work in the next quarter and beyond.







# UNIVERSITY SCHOLARSHIP

## Group II

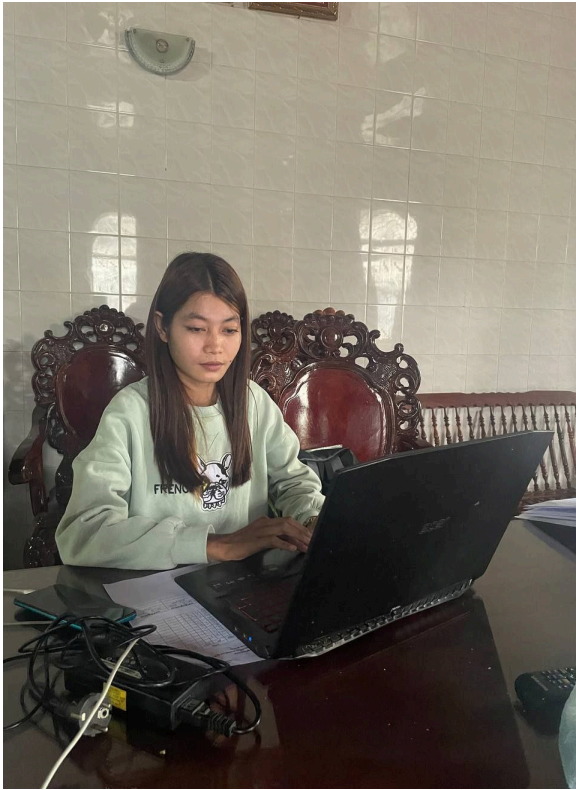
There are eleven students in this scholarship group. The students in this group have made significant progress during the last quarter. Four students have finished their bachelor's degree and seven students focused on defending their thesis. Based on this progress, we recommend that the students continue to work hard and focus on their studies.





### Group III

There are three female students in this scholarship group. The students have made significant progress during the last quarter. They are actively working on their thesis with their teammates and attending classes every weekend. All of them have full-time jobs. Two are employed as credit officers and one is an English teacher at a private school.



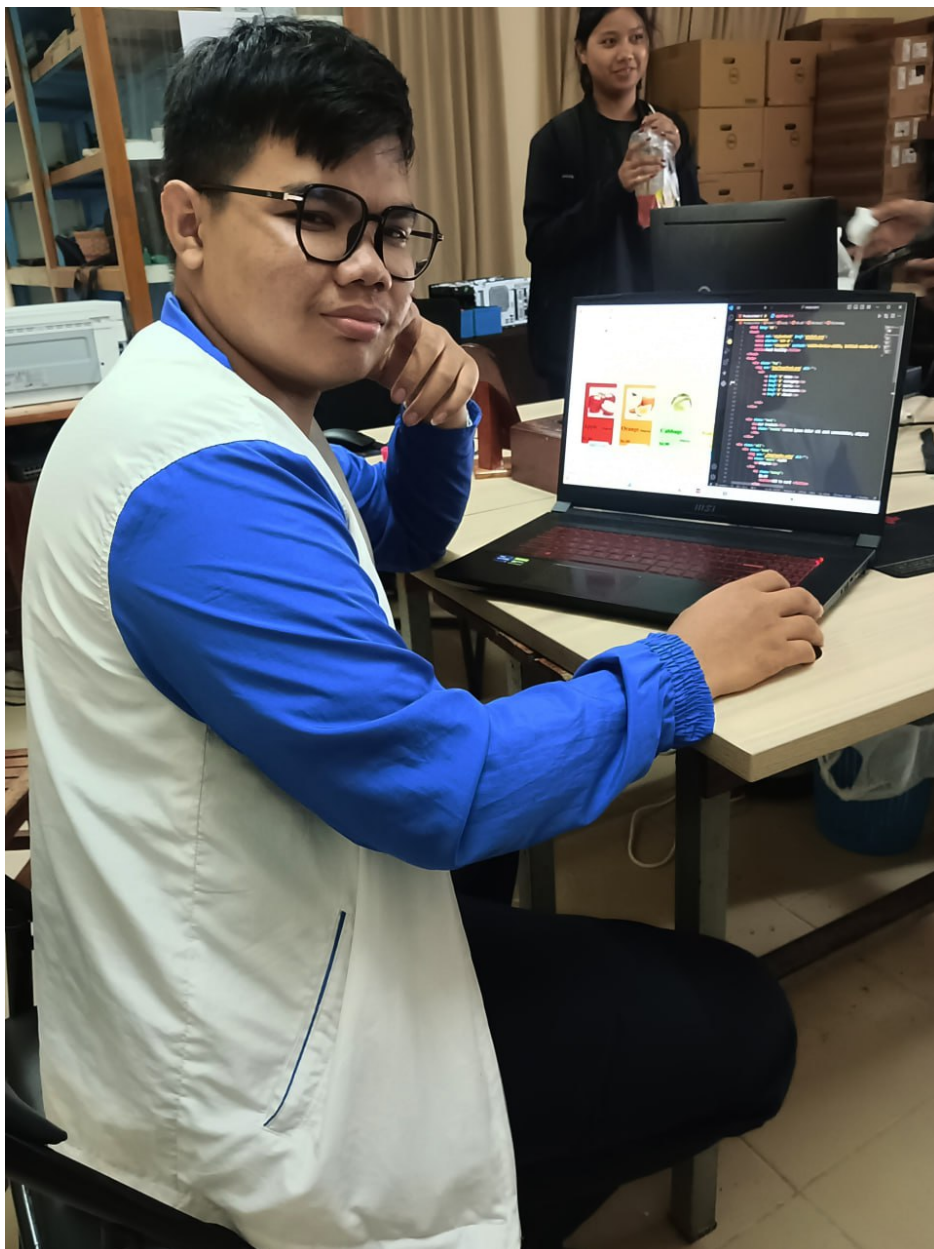
## Group IV

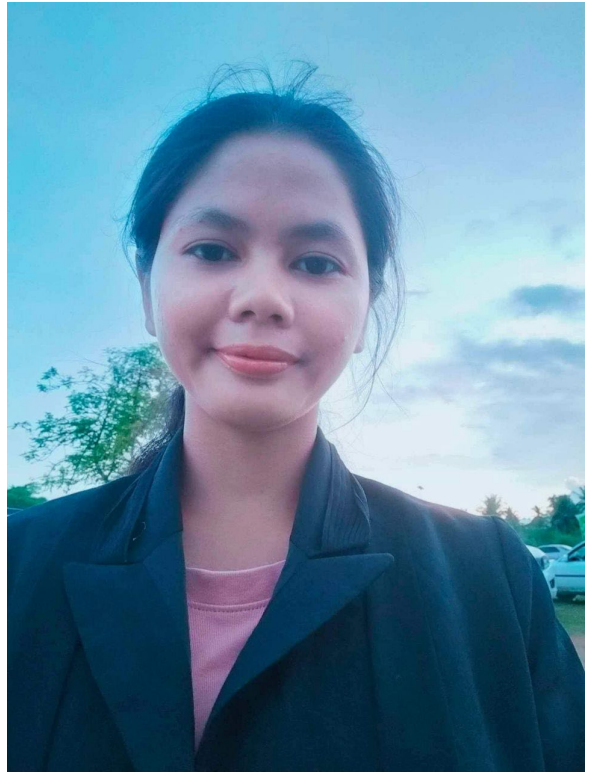
Students have made substantial progress during the last quarter. One of the students in this group studies Khmer literature at the National University of Battambang and has a full-time job as a credit officer at PL Vatanak microfinance located in Battambang. Another student in Group IV studies at the University of Management and Economics on the weekend and is volunteering as an administrative assistant in Ek Phnom district hall. She is also seeking a new full-time job that is available for her major.



## Group V

There are 3 females and 3 males in this group. The students have made significant progress in their academic and professional pursuits. They have demonstrated their commitment to learning and have overcome various challenges during this quarter. Students continue to focus on their academic and professional development and take advantage of the opportunities available to them. The students are always attending classes and studying very hard despite facing some challenges with their studies. Some students in this group are currently looking for a full-time job. One student in this group works as a technical assistant at King of Bat Company in Battambang and supports his family financially. Another teenage boy works part-time as a ticket seller at Sopheak Mounk Koul centre in Battambang. One teenage girl works as a credit officer at MG Services and Solutions Microfinance in Battambang and the other two teenage girls work as volunteers at Coffee shop in Battambang.







## Letter to Sponsor



**HOUR Sophal**

Studying  
Software Engineering  
at  
DEWEY International  
University

### Contact

**Website:**

<https://hopeforcambodianchildren.org>

**Facebook:**

HopeForCambodianChildren

**Email:**

[info@hopeforcambodianchildren.org](mailto:info@hopeforcambodianchildren.org)

Dear William,

I would like to update you on the progress of Sophal, the university student that you sponsor for his studies at DEWEY International University.

Sophal completed his state exam for year 4 semester 2 so he is not going to school now. He spent most of his time focusing on his thesis writing and meeting weekly with his group and his advisor. He defended his thesis writing in mid-November, 2023 and is waiting for the results. He is working very hard to complete his degree and will soon graduate.

Sophal still works at the same job as a Chief Credit Officer. He has gained a lot of experience and developed good communication skills. He earns over 400 USD per month now so he is able to look after himself and his family now.

HOPE would like to thank you for sponsoring Sophal. This gives him the opportunity to soon start making a positive difference in his future.

Merry Christmas and Happy New Year 2024.

Best Regards,

OUM Pichponloeu  
Communication and Sponsorship Coordinator  
Hope for Cambodian Children Foundation



# COMMUNITY SPORT

This program has two coaches who develop football skill with the students every weekend. The program emphasizes the importance of regular training and the positive impact it has on the students’ physical and mental well-being. The program also provides soft skill training to all students which includes the development of soft skills such as teamwork, communication, and leadership which are essential for success in any field.

The program organized a friendly match during Q4 2023. These friendly matches benefit the students by promoting sportsmanship, building team spirit, and providing an opportunity for students to apply their skills in a competitive environment.

The community sports program has made significant progress in providing students with opportunities to develop their physical and soft skills.





Each quarter we are going to bring you information about two of our departments working in our Battambang Community Centre.

## ADMINISTRATION AND FINANCE

### I. Finance

The Finance department report is not much different from one quarter to the next. Generally, the budget is provided to the staff according to the submitted requests, such as child support, youth, students, scholarships, purchase of hygiene and office supplies, rice, gasoline, diesel, etc., and the preparation of documents for payment of National Social Security Fun and tax on salary. All requests must have the signature of the applicant, the signature of the team leader and the signature of the director. We try to reduce cash costs directly to suppliers as well as employees by paying or receiving funds through bank transfers. The Finance Department closes every day between 11am and 1:30 pm and after 4pm. They are closed all day on Fridays of each week and for the two days at the end of the month. Any urgent cases that cannot be paid on time, must notify the accountant. We also support children and families who are not in our program, either at the request of the Commune Committee of Women and Children (CCWC) or through our partner organizations.

During the month of October, HOPE organized a program to welcome the HIRO RIDERS who raise funds to support the children registered at Hope for Cambodian Children Foundation (HfCCF). This event involves the participation of children, guardians who receive support from HfCCF, and also the participation of the relevant authorities.

During the month of December, all teams must help prepare the 2024 annual budget to assist the Director in preparing the 2024 Annual Budget for the Australian Board to review and approve. The accountant assists the director in preparing the annual activity report to the relevant ministries.



## II. Admin

During this quarter, the administration performed their regular job, no different from other months, working as liaison with internal staff and collaborating well with external partners, such as the Department of Labor, the provincial immigration office and other suppliers to HfCCF. In addition to the regular work during these three months, HfCCF also has a number of major events:

- On October 12, 2023, three guests were welcomed to volunteer at HfCCF. Karen Smith, Kathie Graham and Margaret Jean, volunteered with the welfare team and education team. They returned on November 6, 2023.
- On October 14, 2023, HfCCF welcomed the HIRO RIDERS who raised money for our organization. All teams had their own responsibilities for this importance event.
- In November, the administration prepared a meeting schedule for 2024, a report on inventory, a maintenance report, and a list of new staff for 2024 to the team leader and management team.
- In addition, in December, the administration prepared a new plan for 2024, setting the annual vacation schedule for 2024, with all employees having to set holidays in each month throughout the year to make it easier to manage leave of an employee.



## MAINTENANCE, GROUNDS TEAM, AND SECURITY

The role of the Maintenance, Grounds team and Security is to keep HfCCF secure and to be a safe environment for all of HfCCF staff, visitors and children. The Maintenance, Grounds Team, and Security team plays a very importance role in keeping HfCCF clean and a safe place to work and visit.

The grounds staff cuts the grass regularly at the rear land. They also take care of the garden and clean up the yard of HfCCF to make sure that everything looks clean and is safe to work.

HOPE's security keeps working hard to manage all staff, visitors, children and student's safety and make HfCCF a good place to work and study. They deal with over 350 students who are enrolled in our community education programs to keep them organized during their studies.





## HOPE MEETINGS AND PARTNERSHIP RELATIONSHIPS

- ✦ Every second Tuesday we hold our Executive Meetings. This group is made up of the In-Country Director, HfCCF Director, Senior Social Worker, Facilitator of Education, Security and Maintenance Team Leader and our Accountant.
- ✦ Staff meetings are held on the fourth Thursday of each month.
- ✦ Team meetings are held weekly.
- ✦ HOPE representatives always attend the monthly meeting at both the Norea and the Rathanak Communes.
- ✦ HOPE's nurse attends Provincial Technical Work Group Health (Pro-TWGH) monthly meeting, COVID-19 presentations, and lectures. These usually take place at the Provincial Hospital.
- ✦ Social Welfare is invited and attends the CCWC and DoSVY meetings.
- ✦ As required, HOPE also attends meetings at City Hall or at the Governor's Office.
- ✦ Education Department staff joined a workshop with the Education Department of Battambang.
- ✦ Education Department staff joined a workshop with Cambodian Children's Trust (CCT) on Freedom of Expression and Digital Framework.
- ✦ Education facilitator joined a meeting on Civil Society Alliance Forum conducted by government agency at President Hotel which the main purpose of that meeting was about the benefit of being a member of Civil Society Alliance.
- ✦ Education facilitator joined a meeting with Battambang Education Supporting Team (BEST) for the purpose of strengthening collaboration among NGO partners and BEST members will get to know about overview of Strategic Communication and its benefit as well as identify issues of each NGO.







## IN CONCLUSION

This report was prepared by our Communication and Sponsorship Coordinator, OUM Pichponloeu, from the submissions of members of the Executive Team to give our Board Members, Ambassadors and Friends of HOPE an overview of our Cambodian activities during the last quarter. Our team members would be happy to answer any questions you might have.

Stay safe and have a wonderful day.

**In Country Director  
Hope for Cambodian Children Foundation**



**Peter Butler**



**Hope for Cambodian Children Foundation Inc.  
An Australian - Cambodian Partnership.**